



CONSUMER NEWS

Let's face it, we are all being forced to do more with less these days. Now, more than ever, we need to be more aware of threats to our financial security and identity.

Homeowners needing repairs from storm damage should be careful and only use reputable and licensed contractors. Avoiding scams and financial pitfalls should be a priority for all of us.

We worked on several bills designed to help consumers, and there are programs available that can help you protect yourself and your finances outlined in this letter and on the State Consumer Protection website at www.ct.gov/dcp.

Please contact me if you have questions about programs or services, or any other matter of concern.

Michelle L. Cook



HOUSE DEMOCRATS of CONNECTICUT

800.842.8267 | www.housedems.ct.gov/Cook

MICHELLE COOK

STATE REPRESENTATIVE

Serving Torrington | 65th Assembly District

Legislative Office Building, Room 4044
Hartford, CT 06106-1591

SIGN UP FOR
EMAIL UPDATES

www.housedems.ct.gov/Cook



Scan this QR
code using your
smartphone app.
to directly access
my website.

PRSRT STD
U.S. POSTAGE
PAID
HARTFORD, CT
Permit No. 3937



State Representative | Torrington

MICHELLE COOK

LET'S KEEP IN TOUCH
www.housedems.ct.gov/Cook
800.842.8267

Consumer News

Shoddy Landscaping Work:

All landscaping architects must now be licensed and their supervisors registered with the Board of Landscape Architects. Penalties were increased for fraudulent licenses or deceitful practices that harm consumers. Find licensed contractors at: www.ct.gov/dcp

Do Not Call List

To reduce unwanted sales calls, sign up for the National Do Not Call Registry at www.donotcall.gov or by calling 1-888-382-1222. Cell phones can also be registered.

Heating Contracts

If you believe that a fuel dealer is not meeting the terms of your contract or is otherwise engaging in unfair or deceptive conduct, contact the Department of Consumer Protection at (860) 713-6160.

Storm Credits from CL&P

If you are a customer of Connecticut Light & Power (CL&P), and you lost power when the storm hit on October 29 and were still without power after noon on Saturday, November 5, call CL&P at 888-566-9257 or go online at www.cl-p.com to request a credit.

Be Smart Online

The internet makes many everyday tasks faster and more convenient, like shopping, researching products, banking, searching for health information, and communicating on the go. Get tips for being safe and making the most of your time online by visiting; www.onguardonline.gov.

For more information, contact:

The Department of Consumer Protection

Toll-free: 800.842.2649 | www.ct.gov/dcp

Identity Theft Protection

Americans are facing an attack on their privacy and personal information with an estimated 10 million identities stolen each year. You are entitled to a free copy of your credit report once a year.

On the internet, go to www.annualcreditreport.com and follow the instructions. By phone, call 1-877-322-8228.

If someone is using your identity contact any one of the three major credit bureaus asking that creditors call you before opening any new accounts or changing your existing accounts.

Equifax Fraud Line: 1-800-525-6285

Experian Fraud Line 1-888-397-3742

TransUnion Fraud Line: 1-800-680-7289

More information and links can be found by searching “identity” at www.ct.gov/dcp.

