DEPUTY SPEAKER & STATE REPRESENTATIVE

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The 2018 legislative session has concluded, but my office can continue to help you navigate the programs and services offered by our state government year round. This mailer contains some of the areas in which I can be of assistance to you. Please do not hesitate to contact my office should you need assistance.

Michelle L Cook

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MICHELLE L. COOK

PROUDLY SERVING TORRINGTON

HOW CAN WE HELP YOU?

TORRINGTON AMERICAN JOB CENTER

The Center works with individuals who are seeking employment. This is made possible through a partnership with the state's Department of Labor, regional workforce boards, and Northwestern Community College. The Center provides job search assistance, dislocated worker certification and veterans' employment services. They are located at 59 Field Street in Torrington and can be reached by phone: (860) 496-3500.

HEALTHCARE ACCESS

Together, the Office of the Healthcare Advocate and I can help you if:

- You're not sure who to call for help with a healthcare enrollment or coverage situation.
- You need specific explanations about a benefit, program or coverage definition.
- You want an assessment of the plans offered in Connecticut.
- You want to review your rights and responsibilities as a healthcare plan member.
- You want to better understand the referral and pre-authorization procedures.

SENIOR CARE

The **Department of Rehabilitation Services** provides many assistance programs for seniors, their families, and caretakers that my office can help you navigate.

BUSINESS DEVELOPMENT

The **Department of Economic and Community Development** continues to develop new resources to start or expand a business. My office can provide information on the:

- Angel Investor Tax Credit
- Manufacturing Reinvestment Account Program
- Small Business Express Program

SUPPORT FOR VETERANS

Veterans and their families should be able to access benefits offered by the **Department of Veterans Affairs** with ease. The DVA and I can help you through this process.

CONSUMER PROTECTION

Do you have concerns with your utility bill? Do you need help navigating the fair housing process? Have you been the victim of an unfair business practice? The **Department of Consumer Protection** and my office can provide support to you in these cases.

CONTACT YOUR LOCAL GOVERNMENT



CITY HALL - www.torringtonct.org - (860) 489-2236

BOARD OF EDUCATION - www.torrington.org - (860) 489-2327

SENIOR CENTER - www.torringtonct.org/sullivan-senior-center - (860) 489-2211

Sign Up For My Email Updates At: www.housedems.ct.gov/Cook