# **ENERGY SAVING TIPS**

### TURN DOWN YOUR THERMOSTAT

Find a comfortable temperature and keep it fixed there. Remember to turn it down at night and when you're out.

### **OPEN & CLOSE YOUR BLINDS**

Make sure your blinds and curtains are open during the day, allowing sunlight into the house. Close blinds at night in order to trap heat.

### WINTERIZE YOUR WINDOWS & DOORS

Use plastic to cover your windows. Inspect door frames to make sure no drafts are coming into your home.

### CHECK YOUR FURNACE

Clean your air filters so that your heating system works better.

### **USE YOUR CEILING FAN**

Set your fan to blow air towards the ceiling. This will allow even heating in the room.

### CONTACT YOUR UTILITY COMPANY

Many offer tips by phone, email or website. Some will send a representative to your home. Call Eversource (800-286-2828) or Connecticut Natural Gas (860-524-8361) for more information.

### **GET AN ENERGY AUDIT**

Energize CT offers free home energy audits for qualified people. Visit energizect.com to learn more.





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# **HELP WITH HEATING COSTS**

FROM STATE REPRESENTATIVE

Jane Garibay Windsor Locks and Windsor



Dear Neighbor,

As we begin our transition to the winter months, one of my top priorities is making sure that all of our neighbors have the resources and information that they need to stay safe and warm. From state and federal heating assistance programs to warming shelters, public resources are available to help you and your loved ones.

Additionally, as a result of recent storms, energy consumers in Connecticut now have greater protections against unfair rate changes and have the ability to receive monetary assistance if they lose food or medicine after a major power outage.

Continue reading for more details on these new legislative protections as well as other heating and energy resources available to you this winter. As always, please do not hesitate to reach out to my office if you have any questions or concerns.



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## STATE & FEDERAL HEATING ASSISTANCE RESOURCES

### Connecticut Energy Assistance Program (CEAP)

- This is heating assistance for households whose income falls at or below 60% of the state median income.
- Call (860) 560-5800 or email crtenergyapplication@ crtct.org to apply and receive more information.

## **Local Warming Shelters**

- You can find a list of warming shelters by calling 211 or by visiting: uwc.211ct.org/get-help/ warmingcenters/
- The Windsor Locks Senior Center, Windsor Library and Windsor Senior Center will all be available as primary warming shelters this winter.
- To find out more details you can call:
  - » Windsor Locks Social Services: 860-292-8696
  - » Windsor Social Services: 860-285-1839

### **Operation Fuel**

- Utility assistance for households whose income falls at or below 75% of the state median income.
- Must have been denied support or have exhausted resources from state-administered heating assistance (CEAP) before you can apply.
- Must be in extreme financial crisis in order to qualify.
- Can check eligibility and apply by calling 211 or by visiting operationfuel.org/gethelp/fuel-bank-finder



# STATE REPRESENTATIVE Jane Garibay HELPING YOU STAY WARM THIS WINTER



Contact Rep. Garibay anytime Legislative Office Building Hartford, CT 06106 860-240-8500 Jane.Garibay@cga.ct.gov www.housedems.ct.gov/Garibay www.facebook.com/RepJaneGaribay

## NEW LAWS & REGULATIONS PROTECTING YOU

- Bans cancellation fees by electric companies and unpredictable variable energy rates.
- Requires energy suppliers to provide a written notice of contract expiration to residents between 30-60 days prior to such expiration and a cover page highlighting any changes between a resident's new contract and old contract.
- Prevents suppliers from charging a service rate that is more than the first price term offered in a contract without 30-day notification prior to the contract's effect.
- Prohibits a supplier from transferring a customer to a different provider without approval of PURA.
- Requires PURA to consider energy storage programs that have positive value to all ratepayers.
- Mandates DEEP to solicit energy storage projects that are in the ratepayer's best interests, promote energy reliability, and comply with the state's greenhouse gas reduction goals.
- Requires that energy companies compensate customers to help when there are major power outages:
  - » \$25 credit for each 24-hour period after the first 96 hours of a power outage.
  - » \$250 compensation for medication and food that has expired during a power outage lasting more than 96 hours.



Learn about local events, happenings at the Capitol and updates on heating assistance, renters rebates and other helpful programs by signing up for email updates at: www.housedems.ct.gov/Garibay