

STATE REPRESENTATIVE Henry Genga

Representing east hartford  $10^{\text{TH}}$  House District

# **PUBLIC UTILITIES AND YOU**

### **IMPORTANT NUMBERS:**

PURA: 1-800-382-4586

Do-Not-Call List Registry: 1-888-382-1222

Gas Pipeline Safety: 1-860-827-2661

Call Before You Dig: 811 or 1-800-922-4455

Connecticut's statewide information line: 1-877-WISE USE (947-3873)

Connecticut Light and Power Customer Service: **1-860-947-2000** 

Connecticut Natural Gas Corporation Customer Service: **860-524-8361** 



rep. genga with Consumer Counsel Elin Katz and Mayor Marcia Leclerc at the East Hartford Energy forum



Representing East Hartford | 10th House District



CONNECTIONT HOUSE DEMOCRATS

## STATE REPRESENTATIVE

# Henry Genga

Representing east hartford | 10th District

**SPRING UPDATE** 

Legislative Office Building Hartford, CT 06106-1591 Capitol: 800-842-8267 www.housedems.ct.gov/Genga



rep. genga secured \$10,000 scholarship grant for synergy graduates

#### **EXTENSION OF CURRENT JOB CREATION PROGRAMS**

We have worked hard as a legislature to implement programs, such as STEP-UP AND I-BEST, that have been proven to help Connecticut residents find good jobs and enhance their education.

We will be hosting a STEP-Up conference from 7 to 10 a.m. June 11 at Goodwin College in East Hartford. This event will provide small-business owners with information about state incentives to hire and train workers, better preparing them for employment. Businesses may receive subsidies for hiring longterm unemployed workers and military veterans returning to the workforce. More than 2,000 unemployed residents have been hired under Step-Up since 2002. Attendance at Step-Up events has exceeded expectations, proving the need for expansion of this program.

The I-BEST PROGRAM provides Connecticut residents who don't have a General Educational Diploma (GED) the ability to combine GED preparation with job training so they can enter the workforce with the skills and the education to get a job quickly. Also, we will work to adopt a "career pathway" workforce program focused on manufacturing, which will allow adult students to receive an Advanced Manufacturing Certificate. Students will work at a manufacturing facility a few days a week while attending college-level classes.

#### HOW DO I GET MY NAME ON THE DO-NOT-CALL LIST FOR TELEPHONE SOLICITATION?

You can get your name on the list at: www.donotcall.gov or 1-888-382-1222.

#### **UTILITY OVERSIGHT AND REGULATION**

Public Utilities Regulatory Authority (PURA) is in charge of monitoring Connecticut's electricity, natural gas, water and telecommunication companies. They also protect consumers from abusive practices by utilities. The agency may also assist consumers in making well-informed spending decisions in a competitive and complicated utilities marketplace. PURA often helps consumers with problems regarding: termination and reconnection of service, meter tests, high bills, service failures, incorrect rates and other issues. For additional information on the services regulated by PURA, visit www.ct.gov/pura.

#### **CONSUMER RIGHTS AND RESPONSIBILITIES**

The Office of Consumer Counsel for Connecticut reports that residential customers are overpaying for electricity by an estimated \$13.7 million a month. Those customers used alternate independent suppliers rather than the CL&P default rate. During the billing period December 2013 and ending in January 2014, customers paid on average 10.76 cents per kilowatt hour when the standard offer from CL&P was 7.57 cents kwh. You can avoid this by:

- Reading your bill each month and comparing it to the standard CL&P rate.
- Ask an energy supplier how long the rate is guaranteed.
- Ask if any fees or penalties are charged, especially for switching.
- Ask how long it takes to switch.
- Ask if they will inform you when the price changes.
- Call CL&P and get a form to prevent CL&P from giving out your name, address and electric rate to independent electric suppliers. Then the suppliers cannot solicit you unless you call them.

## STATE REPRESENTATIVE Henry Genga East Hartford | 10th Assembly District

#### **EARLY CHILDHOOD EDUCATION**

Early childhood education is key in a child's development and provides a sound foundation for future learning opportunities. The Education Committee will be considering a bill that formally establishes the Office of Early Childhood. This agency would administer programs and funding that affect our children from birth until elementary school. This coordinated system of care will better utilize, better educate and better care for our most vulnerable and impressionable population in an efficient and cost-effective way.

#### **AGING IN PLACE**

The General Assembly is considering legislation this year that would implement policies allowing seniors to more easily remain in their homes as they age. Some of the ideas under consideration are to develop more livable communities for seniors through:

- Creating a program to promote home and servicebased support systems, such as transportation, meals, and maintenance to allow individuals to stay in their homes longer.
- Providing incentives for transit oriented development (TOD) projects targeting senior populations, which may include accessory or in-law apartments, home modifications and home shares that are located near transportation services.
- Providing funding for individuals to retrofit and update their homes to accommodate their change in lifestyle.
- Offering opportunities for municipalities to be recognized as "Aging in Place Ready Communities" by meeting certain requirements.