

## A NEW WINDHAM SENIOR CENTER

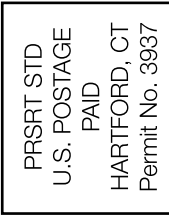
A little more than a year ago, along with other members of the former McSweeney Center Board, I succeeded in transferring the responsibility for our senior center to the Town of Windham.

Now, I am happy to announce that Windham's new senior center and community center is one step closer to becoming a reality. This is great news for Windham area seniors. They will have the centrally located facility they deserve. This is also good news for downtown Willimantic and the ongoing revitalization of Main Street.

The ACCESS Agency, in partnership with the Town of Windham, will develop a multi-purpose community center that will provide food distribution related to senior nutrition and other programs and opportunities for education, job-training and social interactions. The new senior center will be large and much more accessible with plenty of safe and easy parking by the front door.

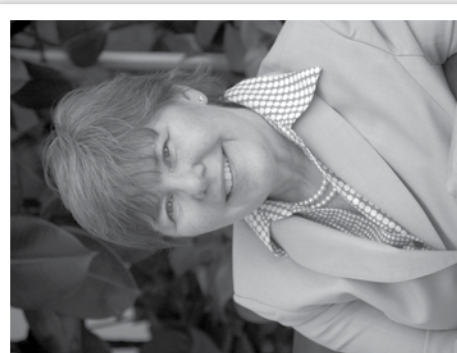
## CREATING A CONNECTICUT PORT AUTHORITY

We are working to create a statewide port authority, allowing our ports to be alternatives to New York, New Jersey, Boston and Providence harbors. More ships in our ports will bring jobs to our state, pump money into our economy, benefit surrounding communities and take trucks off of our crowded bridges and highways.



STATE REPRESENTATIVE  
**Susan Johnson**

REPRESENTING WINDHAM  
49TH HOUSE DISTRICT



## Windham Updates & Useful Information



STATE REPRESENTATIVE

# Susan Johnson

REPRESENTING WINDHAM  
49TH HOUSE DISTRICT

Dear Neighbor,

One of my top priorities is to determine how we can best continue the economy's recovery. We have created several successful business development programs over the last few years and I will work to extend them in order to help more job seekers and businesses in the future. Legislative leaders have proposed several new ideas that will help jumpstart the economy and get more people back to work.

Some of these programs are noted in this bulletin. As always, please reach out to my office with ideas or concerns you may have.

Sincerely,

Legislative Office Building  
Hartford, CT 06106-1591  
Capitol: 800-842-8267  
[www.housedems.ct.gov/Johnson](http://www.housedems.ct.gov/Johnson)



STATE REPRESENTATIVE

# Susan Johnson

REPRESENTING WINDHAM  
49TH ASSEMBLY DISTRICT

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Hartford, CT 06106-1591  
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## SUPPORT FOR WINDHAM BUSINESSES

Locally, many businesses are utilizing important programs like STEP-UP and Small Business Express to preserve and create jobs.

Participating businesses include: Cafémantic, Connecticut Casket Company, Fire Alarm Specialty Design, Hawk Integrated Plastics, Hydrofera, Para-Pharm, Quasar Enterprises, Tri-County Vision, Willimantic Auto & Truck Supply.



## WINDHAM SCHOOL SECURITY UPGRADES

I was pleased to have supported the General Assembly's comprehensive school safety legislation.

Windham can now go forward with their plans to make \$121,600 in school security improvements, where the state will contribute \$96,949 to assist with associated costs. Security upgrades can include the installation of surveillance cameras, bullet proof glass, electric locks, buzzer and card entry systems, and panic alarms.

## UTILITY CONSUMER RIGHTS & RESPONSIBILITIES

You have the right to utility service if you have a valid ID and don't currently owe the company for service previously used.

You should not be asked to pay unreasonably high deposits as a condition of service, or make unreasonable payments on past due bills.

You are entitled to be offered at least one billing agreement in a year.

You have the right to have any complaint against a utility handled promptly by the utility.

If you are unable to resolve your complaint with the first person you contact at the utility, you should ask to speak to a supervisor.

If you are not satisfied with the utility company's response you should call or write to the PURA Consumer Services Unit.

Your utility service may not be terminated for non-payment of disputed charges during a PURA investigation, provided that you continue to pay your current bills.

You have the right to have your meter tested, free of charge, once a year by your utility. The results of the test will determine whether any adjustment of the bill is warranted. You have the right to be present during such test and request that a representative of PURA be present for such tests.

Service shall not be shut off for nonpayment of repair charges, merchandise charges or yellow page charges.



## PUBLIC UTILITIES AND YOU IMPORTANT NUMBERS

### PURA

1-800-382-4586

### DO-NOT-CALL LIST REGISTRY

1-888-382-1222

### YANKEE GAS PIPELINE SAFETY

Residential: 800-989-0900

Business: 888-688-7267

### CL&P

Residential: 860-947-2000 & 800-286-2000

Businesses: 888-783-6617

### WINDHAM REGION

### CHAMBER OF COMMERCE

860-423-6389

### CALL BEFORE YOU DIG

800-922-4455

