

2015 SPRING UPDATE

Dear Friends and Neighbors,

Thank you for your support. It is my honor to serve another term as your State Representative and to address any concerns you may have. If you are confused about the switch from Connecticut Light and Power to Eversource Energy, you are not alone. I have heard from many families in our community who are confused about the switch and who have had difficulty covering the cost of high energy bills.

I want you to know that there may be energy assistance available for your household. There are a variety of programs and supplier options that may help you and your family save energy and keep costs low. I hope you find this information useful and please do not hesitate to call my office with any questions you may have.

Sincerely,



Kim Rose

YOUR OPINION COUNTS:

Your opinion is important to me. Please contact me:

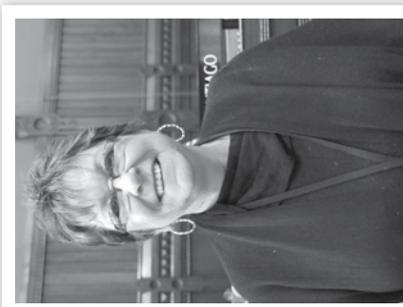
Web: www.housedems.ct.gov/Rose

Email: Kim.Rose@cga.ct.gov



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STATE REPRESENTATIVE
KIM ROSE
REPRESENTING MILFORD | 118TH ASSEMBLY DISTRICT



2015 SPRING UPDATE

STATE REPRESENTATIVE

KIM ROSE

PROUDLY SERVING THE 118TH ASSEMBLY DISTRICT



Legislative Office Building
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Capitol: (800) 842-8267
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THINGS TO KNOW ABOUT CHOOSING A SUPPLIER & STANDARD SERVICE

- You are not required to switch to a licensed supplier.
- Switching to a supplier is easy and happens on your meter reading date.
- Suppliers can increase variable rates up to 25% at one time without notifying you.
- Residential early termination fees are capped at \$50.
- Eversource must return residential customers to Standard Service generation within 72 hours of a request.
- Your electric bill is divided into two parts: delivery and generation. Delivery rates are fully regulated. For generation, you can remain with Eversource Standard Service rates or choose a licensed supplier.
- Standard Service is the generation option provided by Eversource.

SMART ENERGY RESOURCES & ENERGY ASSISTANCE INFOLINE

Infoline maintains information on energy and conservation assistance, programs and protections for utility customers. To find resources that may help your family and information on how to apply for assistance, call Infoline at 2-1-1.

EVERSOURCE – FINANCIAL ASSISTANCE

If you are an Eversource customer, you may be eligible to participate in the New Start Program. Your billing history will be reviewed, a monthly budget payment amount may be arranged, and the full payment amount must be paid on-time each month to remain in the program and maintain services. If you are not eligible for this particular program, there are other payment options available. For more information, call (800) 286-2828 or visit www.eversource.com and select the Program & Services tab to view your options.

SOLDIERS’, SAILORS’ AND MARINES’ FUND

Honorably discharged veterans who served during specific periods, and their families, may be eligible for emergency assistance that may include utility or energy bills. For more information, call (844) 454-8900 or visit the Soldiers’, Sailors’ and Marines’ Fund website at www.ct.gov/ssmf.

STATE OF CT ENERGY SUPPLIERS

Eversource.....	(800) 592-2000
Discount Power	(877) 259-7693
Town Square Energy	(877) 430-0093
Sunwave Power.....	(855) 478-6928
Perigee Energy	(866) 878-3492
North American Power	(888) 313-9086
ConEdison Solutions	(866) 469-4362
Gulf Electricity.....	(855) 485-3353
Public Power	(844) 585-8900
Ambit Energy	(877) 282-6248
Direct Energy.....	(888) 998-6415
Constellation	(877) 997-9995
Spark Energy	(877) 374-8013
Aequitas Energy	(855) 799-8200
The United Illuminating Company.....	(203) 499-5973



PROTECTING YOUR CREDIT

Identity theft is the number one source of consumer fraud in the United States. Using strong passwords for credit cards and bank accounts as well as strong computer protection software can help protect against identity theft. When shopping online, use one credit card specifically for online purchases and look for the lock image to ensure you are on a secure site. Never give out personal information like a social security number or bank account number unless it is with a company you know. Review a copy of your credit report at least once each year to watch for signs of identity theft. You can get one free Credit Report every year from each of the three credit bureaus, for a total of three reports per year by visiting www.annualcreditreport.com or calling (877) 322-8228.

If you are the victim of identity theft, report the crime to police and keep a copy of the police report to share with creditors. You should also contact your bank, creditors, the IRS, your utilities and all service companies. Ask the fraud department of one of the three major credit bureaus below to flag your file with a fraud alert and to include a statement that creditors should get your permission before opening new accounts in your name.

MAJOR CREDIT BUREAUS

- EQUIFAX (800) 525-6285
- EXPERIAN (888) 397-3742
- TRANSUNION (800) 680-7289