

ENERGY SAVING TIPS

TURN DOWN YOUR THERMOSTAT

Find a comfortable temperature and keep it fixed there. Remember to turn it down at night and when you're out.

OPEN & CLOSE YOUR BLINDS

Make sure your blinds and curtains are open during the day, allowing sunlight into the home. Close blinds at night in order to trap heat.

WINTERIZE YOUR WINDOWS & DOORS

Use plastic to cover your windows. Inspect door frames to make sure no drafts are coming into your home.

CHECK YOUR FURNACE

Clean your air filters so that your heating system works more efficiently.

USE YOUR CEILING FAN

Set your fan to blow air towards the ceiling. This will allow even heating in the room.

CONTACT YOUR UTILITY COMPANY

Many utility companies offer tips by phone, email or website. Some will send a representative to your home.

- » Eversource: 800-286-2000
- » Norwich Public Utilities: 860-887-2555
- » Bozrah Light and Power: 860-889-7388

GET AN ENERGY AUDIT

Energize CT offers free home energy audits for qualified people. Visit energizect.com to learn more.

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STATE REPRESENTATIVE
Kevin Ryan
Norwich, Montville & Bozrah



HELP WITH HEATING COSTS

FROM STATE REPRESENTATIVE

Kevin Ryan

Norwich, Montville & Bozrah



Dear neighbor,

Now that the winter months are upon us and the cost of gas is rising, all residents should be aware of the numerous state and local programs and resources available for heating and energy assistance. There is no reason why any member of our community should be cold this winter. Please utilize this guide to learn more about how to access these programs.

Additionally, as a result of long service delays following recent storms, energy consumers in Connecticut now have greater protections as well as the ability to receive monetary assistance if they lose food or medicine following a major power outage.

Continue reading for more details on these new legislative protections as well as other heating and energy resources available to you this winter. As always, please do not hesitate to reach out to my office if you have any questions or concerns.

Sincerely,

A handwritten signature in black ink that reads "Kevin Ryan". The signature is written in a cursive style.

State Representative Kevin Ryan

Legislative Office Building, Hartford, CT 06106-1591

860-240-8585 | www.housedems.ct.gov/Ryan

facebook.com/RepRyanCT

STATE & FEDERAL HEATING ASSISTANCE RESOURCES

Connecticut Energy Assistance Program (CEAP)

- Heating assistance for households whose income falls at or below 60% of the state median income.
- Call 860-425-6681 or email ess@tvcca.org to apply and receive more information.

Operation Fuel

- Year-round heating assistance for households whose income falls at or below 75% of the state median income.
- Must have been denied support or have exhausted resources from state-administered heating assistance (CEAP) before you can apply.
- Must be in extreme financial crisis in order to qualify.
- Can check eligibility and apply by calling 211 or by visiting operationfuel.org/gethelp/fuel-bank-finder

Local Resources

- Project Warm-Up: Last resort heating assistance for households that have exhausted other options. Call 860-464-3325 for more information.
- UniteCT can provide up to \$1500 in heating assistance to renters who have payments in arrears, are at or below 80% of the area median income, and were negatively impacted by COVID-19. Apply: portal.ct.gov/DOH/DOH/Programs/UniteCT
- You can find a comprehensive list of warming shelters throughout the region by calling 211 or by visiting: uwc.211ct.org/get-help/warmingcenters/
- You may be eligible for protection against heat source shut-offs between 11/1 and 5/1. For more information visit: uwc.211ct.org/winter-protection-winter-moratorium/

STATE REPRESENTATIVE

Kevin Ryan

DEPUTY SPEAKER

NORWICH, MONTVILLE & BOZRAH



**Contact Representative Ryan:
Legislative Office Building
Hartford, CT 06106
860-240-8585**

**Kevin.Ryan@cga.ct.gov
www.housedems.ct.gov/Ryan
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NEW LAWS & REGULATIONS PROTECTING YOU

WE PASSED LEGISLATION THAT:

- Bans unpredictable variable energy rates and cancellation fees by electric companies.
- Requires energy suppliers to provide written notice of contract expiration to residents 30-60 days prior to such expiration and a cover page highlighting any changes between a resident's new contract and old contract.
- Requires utility providers to give 30 days notice before any rate increase beyond the price term agreed upon in the original contract.
- Prevents PURA from transferring customers to different providers. Requires PURA to consider energy storage programs that have positive value to all ratepayers.
- Requires DEEP to solicit energy storage projects that are in the ratepayer's best interests, promote energy reliability, and comply with the state's greenhouse gas reduction goals.
- Allows energy customers to collect compensation to help with the impacts of major power outages:
 - » \$25 credit for each 24-hour period after the first 96 hours of a power outage.
 - » \$250 compensation for medication and food that has expired during an outage lasting more than 96 hours.



Learn about local events, happenings at the Capitol and updates on heating assistance, renters rebates and other helpful programs by signing up for email updates at: www.housedems.ct.gov/Ryan