

*Dear Neighbor,*

*During these tough economic times, I am concerned that unscrupulous people are looking to take advantage of innocent folks. I am sending you this newsletter in hopes that it may prevent you from falling victim to those who have less than honest intentions.*

*I was inspired to send this mailer because of a personal matter. A contractor was trying to force my father into work he did not want done. My father knew that he had rights, and reported this company. I want to make sure my constituents have the same tools.*

*If you are being solicited and it is making you feel uncomfortable, please call my office at 1-800-842-8267 or call Department of Consumer Protection at 1-800-842-2649.*

*It is an honor to serve as your Representative in Hartford and I am working hard for you.*

*Sincerely,*

*Diana*



# **Diana S. Urban**

State Representative

Representing Stonington and North Stonington  
43rd House District



CONNECTICUT  
HOUSE OF  
REPRESENTATIVES

**Legislative Office Building, Room 4057  
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**Capitol: 860-240-8585**

**Home: 860-535-3531**

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**www.housedems.ct.gov/Urban**

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## During these tough economic times, please take precautions!

### If you get solicitations remember:

Don't give your credit card number on the phone. Never use your credit card for identification purposes over the phone. It can turn out to be a costly mistake. Con artists with access to your credit card number and expiration date may make unauthorized charges against your card. Using a credit card to place catalog orders, make hotel reservations, or make other purchases from established businesses is fine — in fact, credit card purchase protection policies can even help protect you if you have difficulty.

### Money from your checking account

Merely giving someone your checking account number may result in their making withdrawals from your account. Unscrupulous individuals can sometimes contact your bank with your account number, claiming that you authorized a withdrawal, and the bank may pay it even though it lacks your signature. Most often, consumers don't find out about it until it is too late.

*For more information, please visit [www.housedems.ct.gov/Urban](http://www.housedems.ct.gov/Urban)*

### Sign up for the no call list:

Sign up with the National Do Not Call Registry to prevent unwanted telephone sales calls. Call toll-free from the phone you want to register: 1-888-382-1222. Registration is free and does not expire. Cell phones and fax machines can also be registered.

If you would like to reduce the number of pre-screened credit and insurance offers you are receiving, visit [www.optoutprescreen.com](http://www.optoutprescreen.com) or call 1-888-5OptOut (1-888-567-8688) to opt-out of these offers. This is a free service to consumers offered by the major credit bureaus.

Department of  
Consumer Protection  
1-800-842-2649

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*Representative Diana Urban  
pictured with her father,  
Edwin "Buzz" Schwenk.*